

Hempel's Quality Policy

In Hempel, we believe that the deployment of quality management and quality assurance systems are the enablers for our company to achieve customer satisfaction and the culture for customer success. Hempel's quality management system complies with the ISO 9001 standard and all relevant international and local regulations.

Through our business management system, including standard operating procedures (SOP's), quality manuals and policies, we are expected to deliver high performing and trusted solutions. For Hempel, adding a layer of paint means adding a layer of quality.

Through continuous improvement globally within the company and across the functions, we aim at providing our customers with the same defined level of uniform quality all over the world.

We focus on keeping our promise to our customers by collaborating across regions and managing our processes – which are just as important as coatings – to ensure that we:

- Build and maintain customer confidence
- Develop economically viable solutions that fit with our customers' needs
- Deliver the agreed quality of solutions, on time
- Responsible for continuously monitoring and improving our performance



Michael Hansen, Group President & CEO